

LAM PHAM

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lampham.co
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Education

University of California San Diego Class of 2019

Bachelor of Science in Cognitive Science - Human Computer Interaction
Minor in Design

Treasurer, FLICK Art Club
Member, Design at UCSD

Experience

CSA Graphic Design Intern

Jun 2017 - Oct 2018, San Diego

Responsible for creating internal graphics and webpages furthering the CSA design language. Utilized Adobe Creative Suite and HTML/CSS improving typography and incorporating UI best practices. Decreased internal CSA training time through easy to read internal webpages.

Cubic SAP Personas UX Intern

May 2017 - Oct 2018, San Diego

Streamlined internal Cubic business processes with SAP Personas reducing errors and redundancies. Crafted process flows, style guides, and conducted user interviews improving the user experience of Cubic's business workflow in SAP. Developed scripts which yielded dramatic improvements for repetitive processes.

Coding4Youth Instructor

Jun 2016 - May 2017, Cupertino

Instructed students of various grade levels the basics of coding in Java. Collaborated with instructors to craft class plans and assignments. Communicated with parents and tutors to tailor the student's learning experience.

Kohl's Sales Associate

Jul 2015 - Sep 2015, Milpitas

Responsible for greeting and offering assistance to customers as needed. Performed a variety of tasks as needed such as POS, backroom stocking, replenishment, and price changes. Assisted in the execution of merchandising and operational functions to company standards within sales floor areas where assigned.

Skills

UX

User Research
Storyboarding
Prototyping
Wireframing
User Testing
Interviewing

Tools

Adobe Suite
Invision
Sketch
Figma
Balsamiq

Coding

Java
Javascript
HTML/CSS
Python

Languages

English
Vietnamese